

Shareholders are advised to be very wary of any unsolicited advice, offers to buy shares at a discount or offers of free company reports.

If you are offered unsolicited investment advice, discounted shares, a premium price for shares you own, or free company or research reports, you should take these steps before handing over any money:

- ▶ check the FCA Register at [www.fca.org.uk/firms/systems-reporting/register](http://www.fca.org.uk/firms/systems-reporting/register) to ensure they are authorised;
- ▶ confirm that the firm is genuine by asking them for their firm reference number and contact details. Always use the details on the FCA Register to contact the firm. You should only access the Register from the FCA website at [www.fca.org.uk](http://www.fca.org.uk);
- ▶ call the FCA Consumer Helpline on 0800 111 6786 if there are no contact details on the Register or you are told they are out of date;
- ▶ make additional checks to confirm that you are dealing with the firm direct for example checking the details on the firm's website with directory enquiries or Companies House;
- ▶ search the FCA unauthorised firms list; and
- ▶ remember: if it sounds too good to be true, it probably is!

If you use an unauthorised firm to buy or sell shares or other investments, you will not have access to the Financial Ombudsman Service or Financial Services Compensation Scheme if things go wrong.

## Advisers

### Auditor

KPMG Audit Plc  
One Snowhill  
Snow Hill Queensway  
Birmingham  
B4 6GH

### Stockbroker & Financial Advisers

Investec Bank plc  
2 Gresham Street  
London  
EC2V 7QP

### Lawyers

DLA Piper UK LLP  
Victoria Square House  
Victoria Square  
Birmingham  
B2 4DL

### Registrars

Computershare Investor Services PLC  
PO Box 82  
The Pavilions  
Bridgwater Road  
Bristol  
BS13 8AE

### Financial PR

TooleyStreet Communications  
Regency Court  
68 Caroline Street  
Birmingham  
B3 1UG

### Principal Bankers

Lloyds TSB Bank plc  
2nd Floor  
125 Colmore Row  
Birmingham  
B3 3SF

### Principal Bankers continued

Barclays Bank PLC  
One Snowhill  
Snow Hill Queensway  
Birmingham  
B3 2WN

Svenska Handelsbanken AB (publ)  
Island Reach  
Festival Way  
Stoke-on-Trent  
ST1 5SW

HSBC Bank Plc  
Midlands Corporate Banking Centre  
4th Floor  
120 Edmund Street  
Birmingham  
B3 2QZ

If you are approached about a share scam you should tell the FCA by contacting their Consumer Helpline on 0800 111 678. If you have been offered, bought or sold shares you can use the share fraud reporting form at <http://www.fca.org.uk/consumers/scams/investment-scams/share-fraud-and-boiler-room-scams/reporting-form>.

If you have already paid money to share fraudsters or suspect fraud you should contact Action Fraud on 0300 123 2040.

### Protecting your Identity

Suggestions for safeguarding your shares:

- ▶ ensure all your share certificates are kept in a safe place or hold your shares electronically in CREST via a nominee;
- ▶ keep all correspondence relating to your shares in a safe place or destroy the correspondence by shredding;
- ▶ notify the Registrar of a change of address in writing or via their website (as detailed above);
- ▶ consider having your dividend paid directly into your bank account to eliminate the risk of a lost dividend cheque;
- ▶ notify the Registrar of bank account detail changes in writing or via their website; and
- ▶ if you decide to sell or buy shares use only brokers registered in your own country or the UK.

### Trademarks

Trademarks appear throughout this document in italics. Dechra and the Dechra "D" logo are registered trademarks of Dechra Pharmaceuticals PLC. The *Malaseb* trademark is used under licence from Dermacare-Vet Pty. Ltd.